

KEY

- △ Performance is better than last year
- ◁▷ Performance is either the same or likely to be the same as last year
- ▽ Performance is worse than last year
- n/a There is either no guidance to suggest whether high / low performance is good or bad; or, a direction of travel judgement does not apply to this indicator
- BVPI Best Value Performance Indicator
- CPA Comprehensive Performance Assessment - these indicators are used in CPA service assessments for Environment

BVPI	CPA	PAF	Indicator	Good Performance	Baseline	May	July	September	Frequency of Reporting	Target	Direction of Travel	Commentary
82a i			The percentage of household waste arisings which have been sent by the Local Authority for recycling	High	18.71%		18.02% (June)	19.42% (August)	Monthly	23.97%	△	

Performance Indicator - national reference

Performance Indicator

Indication as to whether good performance is High or Low outturn

Last year's performance

Performance to date

How often and when will data be reported

Current year's target

Commentary on performance

Shaded boxes signify data was not due to be reported in this period; unshaded boxes signify data was expected but not available

A number of the national indicators also feature in Appendix A, primarily through inclusion in either the LPSA or LAA. Where this is the case, the target may be different between appendices. This is because the LPSA and LAA targets were set using historical outturn data.

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APPENDIX B - NATIONAL INDICATORS
DIRECTION OF TRAVEL AGAINST LAST YEAR'S PERFORMANCE

BVPI	CPA	PAF	Indicator	Good Performance	Baseline	May	July	September	Frequency of Reporting	Target	Direction of Travel	Commentary
82a ii			Tonnage of household waste arisings which have been sent by the Local Authority for recycling	High	16,921.66	4,100.41 (cumulative) (June)	7,617.45 (cumulative) (August)		Monthly	22,444.11	◁▷	
82b i			The percentage of household waste sent by the Local Authority for composting or treatment by anaerobic digestion	High	7.36%	8.3% (June)	9.73% (August)		Monthly	6.85%	△	
82b ii			The tonnage of household waste sent by the Local Authority for composting or treatment by anaerobic digestion	High	6,657.02	1,888.49 (cumulative) (June)	3,814.63 (cumulative) (August)		Monthly	6,413.94	△	
82c i			The percentage of the total tonnage of household waste arisings which have been used to recover heat, power and other energy sources	High	1.08%	0% (June)	0% (August)		Monthly	1.05%	▽	
82c ii			The tonnage of household waste arisings which have been used to recover heat, power and other energy sources	High	974.5	0 (June)	0 (August)		Monthly	983.16	▽	
82d i			The percentage of household waste arisings which have been landfilled	Low	72.85%	73.68% (June)	70.85% (August)		Monthly	68.50%	△	
82d ii			The tonnage of household waste arisings which have been landfilled	High	65,887.51	16,764.62 (cumulative) (June)	27,995.47 (cumulative) (August)		Monthly	63,792.96	◁▷	
	E6		Recycling and composting performance (BVPI 82a i + BVPI 82b i)	High	26.07%	26.32% (June)	29.15% (August)		Monthly	30.82%	n/a	
84a	E26		The number of kilograms of household waste collected per head of the population	Low	505.82	127.26 (June)	219.33 (August)		Monthly	505.00	◁▷	
84b			The percentage change from the previous financial year in the number of kilograms of household waste collected per head of the population	Low	-3.04%	-6.52% (June)	-1.42% (August)		Monthly	-0.15%	n/a	
91a			The percentage of households resident in the Local Authority's area served by a kerbside collection of recyclables	High	68%	70%			Quarterly	70%	△	
91b	E45		The percentage of households resident in the Local Authority's area served by a kerbside collection of at least 2 recyclables	High	68%	70%			Quarterly	70%	△	
99a i			The number of people killed or seriously injured (KSI) in road traffic collisions (in 2006)	Low	147					<134	△	This BVPI uses data from 2006. The number of KSIs in 2006 was 119.
99a ii			The percentage change in the number of people killed or seriously injured (KSI) in road traffic collisions since the previous year	Low	4%	Performance for these indicators is in respect of 2006. Outturn is now known (see commentary), and will be used in the Direction of Travel judgement.				-28%	n/a	
99a iii			The percentage change in the number of people killed or seriously injured (KSI) in road traffic collisions since the 1994-98 average	Low	-41%					-46%	n/a	

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	E12		The number of people killed or seriously injured (KSI) in road traffic collisions (in 2007)	Low	119 (2006)		43 (cumulative)	84 (cumulative) (August)	Monthly	<130	n/a	
99b i			The number of children (aged under 16 years) killed or seriously injured (KSI) in road traffic collisions (in 2006)	Low	13	Performance for these indicators is in respect of 2006. Outturn is now known (see commentary), and will be used in the Direction of Travel judgement.				<15	△	This BVPI uses data from 2006. The number of KSIs of children in 2006 was 10.
99b ii		The percentage change in the number of people killed or seriously injured (KSI) in road traffic collisions since the previous year	Low	63%					<-7%	n/a		
99b iii		The percentage change in the number of children killed or seriously injured (KSI) in road traffic collisions since the 1994-98 average	Low	-41%					<-30%	n/a		
99c i		The number of people slightly injured in road traffic collisions (in 2006)	Low	732					<788	△	This BVPI uses data from 2006. The number of slight injuries in 2006 was 663.	
99c ii		The percentage change in the number of people slightly injured in road traffic collisions since the previous year	Low	-6%					5%	n/a		
99c iii		The percentage change in the number of people slightly injured in road traffic collisions since the 1994-98 average	Low	2%					10%	n/a		
	E40		The number of people slightly injured in road traffic collisions (in 2007)	Low	663 (2006)		194 (cumulative)	464 (cumulative) (June)	Monthly	<772	n/a	
100			Number of days of temporary traffic controls, or road closure, on traffic sensitive roads, caused by road works, per km of traffic sensitive road	Low	0		0		Quarterly	0	△	
109a			The percentage of major applications determined within 13 weeks	High	75%		59%	61%	Monthly	76%	◁▷	Despite current performance falling below last year's outturn, expectations are that last year's performance may still be equalled
109b			The percentage of minor applications determined within 8 weeks	High	84%		78%	80%	Monthly	85%	◁▷	
109c			The percentage of 'other' applications determined within 8 weeks	High	92%		91%	91%	Monthly	93%	◁▷	
	E2		The percentage of major applications determined within 13 weeks (to-end-of-June)	High	63.89% (June 2006)				Annually @end-of-June 2008	60%	n/a	
	E2		The percentage of minor applications determined within 8 weeks (to-end-of-June)	High	77.11% (June 2006)				Annually @end-of-June 2008	65%	n/a	
	E2		The percentage of 'other' applications determined within 8 weeks (to-end-of-June)	High	85.84% (June 2006)				Annually @end-of-June 2008	80%	n/a	
165	E16		The percentage of pedestrian crossings with facilities for disabled people, as a proportion of all crossings in the Local Authority area	High	92%	92%	92%	92%	Monthly	100%	◁▷	
166a	E21		Score against a checklist of best practice for Environmental Health	High	98.75%				Annually @end-of-March	100%	No data	

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166b	E27		Score against a checklist of best practice for Trading Standards	High	100%				Annually @end-of-March	100%	No data	
199a			The proportion of relevant land and highways (expressed as a percentage) that is expressed as having combined deposits of litter and detritus that fall below an acceptable level	Low	17%	21%	21%	16%	Monthly	15%	△	The year-end forecast is 15%
				Low	5%		0%		Quarterly	<=20%		This relates to primary retail / commercial land use
				Low	12%		8%		Quarterly	<=20%		This relates to secondary retail / commercial land use
				Low	17%		18%		Quarterly	<=20%		This relates to high density housing
				Low	21%		35%		Quarterly	<=30%		This relates to low density social housing
	E4		Cleanliness of public places (litter and detritus)	Low	10%		17%		Quarterly	<=20%	n/a	This relates to low density private housing
				Low	23%		20%		Quarterly	<=30%		This relates to industry / warehouse / retail sheds
				Low	20%		14%		Quarterly	<=20%		This relates to main roads
				Low	21%		14%		Quarterly	<=30%		This relates to rural roads
				Low	29%		29%		Quarterly	<=30%		This relates to other highways
				Low	14%		0%		Quarterly	<=20%		This relates to recreation areas
199b			The proportion of relevant land and highways (expressed as a percentage) from which unacceptable levels of graffiti are visible	Low	2%	2%	2%	1%	Monthly	2%	△	
199c			The proportion of relevant land and highways (expressed as a percentage) from which unacceptable levels of fly-posting are visible	Low	1%	0%	0%	0%	Monthly	1%	△	
199d			The year-on-year reduction in the total number of incidents and increase in the total number of enforcement actions taken to deal with 'fly-tipping'	Low	Grading 1 (Very Effective)	1	1	3	Monthly	1	△	Following the introduction of the permit scheme at household waste sites there has been a significant increase in the number of incidents of fly-tipping. The score of 3 is predicted to remain for the year.
204	E42		The number of planning appeal decisions allowed against the authority's decision to refuse on planning applications, as a percentage of the total number of planning appeals against refusals of planning applications	Low	22%		30%	32%	Monthly	21%	▽	
205	E43		The local authority's score against a 'quality of planning services' checklist	High	94%		94%	94%	Monthly	94%	◁▷	
215a			The average number of days taken to repair a street lighting fault, which is under the control of the Local Authority	Low	8.78		2.79	8.43	Monthly	5	△	
215b			The average time taken to repair a street lighting fault, where response time is under the control of a Distribution Network Operator (DNO)	Low	57.16		0	22	Monthly	30	△	
218a			The percentage of new reports of abandoned vehicles investigated within 24 hours of notification	High	98%			89.16%	Monthly	100%	▽	

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218b			The percentage of abandoned vehicles removed within 24 hours from the point at which the Local Authority is legally entitled to remove the vehicle	High	99%			94.74%	Monthly	100%	▽	Performance fell during the summer. One team deals with both abandoned vehicles and fly-tipping; handling a significant, and initially unexpected, increase in fly-tipping incidents resulted in a reduction in the response times for abandoned vehicles. Arrangements have now been put in place to provide back-up for the team and performance has improved in recent months; however, as the target is 100% this will not be achieved this year.
219b			Percentage of conservation areas in the local authority area with an up-to-date character appraisal	High	12.50%	20%	20%	20%	Monthly	26.56%	△	
223			Percentage of the local authority principal road network where structural maintenance should be considered	Low	14%				Bi-annually November & March	5%	No data	Survey work has been brought forward to September / October so that more timely use can be made of the data. The current highway maintenance plan is being delivered, but was affected by the recent flooding. The impact of flooding on the network has been assessed and details submitted under the Bellwin Scheme.
224a			Percentage of the non-principal classified road network where maintenance should be considered	Low	21%				Bi-annually November & March	19%	No data	
224b	E11		Percentage of the unclassified road network where structural maintenance should be considered	Low	24.28%				Bi-annually November & March	19%	No data	
	E32		Trading standards, visits to high risk premises	High	85.7			17	Monthly	95	n/a	Performance is typical for this period of the year.
	E33		Trading standards, levels of business compliance, high-medium- and low-risk premises	High	83.5% 85.3% 87.7%			98% 83% 100%	Monthly	92% 93% 90%	n/a	Performance is typical for this period of the year.
86			Cost of household waste collection per household	Low	£47.03				Annually @ end-of-March	£52.13	No data	
87			Cost of waste disposal per tonne of municipal waste	Low	£79.09				Annually @ end-of-March	£82.33	No data	
102			Number of local bus passenger journeys originating in the authority area undertaken each year	High	3,433,043				Annually @ end-of-March	3,948,000	No data	
106	E23		Percentage of new homes built on previously developed land	High	76.70%				Annually @ end-of-March	60%	No data	
187	E18		Percentage of the category 1, 1a and 2 footway network where structural maintenance should be considered	Low	31%				Annually @ end-of-March	27.50%	No data	
200a			Did the Local Planning Authority submit the Local Development Scheme (LDS) by 28 March 2006 and thereafter maintain a 3-year rolling programme?	n/a	Yes				Annually @ end-of-March	Yes	△	The year-end forecast is Yes
200b	E44		Has the Local Planning Authority met the milestones that the current Local Development Scheme (LDS) sets out?	n/a	Yes				Annually @ end-of-March	Yes	△	The year-end forecast is Yes
216a			The number of 'sites of potential concern' (within the Local Authority area), with respect to land contamination	n/a	2,896				Annually @ end-of-March	5,841	n/a	

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216b			The number of sites for which sufficient detailed information is available to decide whether remediation of the land is necessary, as a percentage of all 'sites of potential concern'	Low	0.2				Annually @ end-of-March	2	No data	
217			Percentage of pollution control improvements to existing installations completed on time	High	96.80%				Annually @ end-of-March	96.80%	No data	
	E19		Intervention by the Secretary of State under Traffic Management Act powers	n/a	No				Annually @ end-of-March	No	n/a	
	E30		Consumer satisfaction with trading standards service	High	82.9				Annually @ end-of-March	80	n/a	Surveys are now being conducted quarterly. The first survey has been undertaken, but results are not yet available.
	E31		Business satisfaction with trading standards service	High	89.6				Annually @ end-of-March	90	n/a	Surveys are now being conducted quarterly. The first survey has been undertaken, but results are not yet available.
89	E38		% of people satisfied with the cleanliness standard in their area	High	66%						n/a	These indicators are included in this report because the outturn from 2006 (the baseline) will be used in the CPA results announced in February 2008 and 2009
90a	E8A		The percentage of people satisfied with household waste collection	High	82%						n/a	
90b	E8B		The percentage of people satisfied with waste recycling	High	70%						n/a	
90c	E8C		The percentage of people satisfied with waste disposal	High	86%						n/a	
103			Satisfaction with passenger transport information	High	48%						n/a	
	E14		Satisfaction with passenger transport information (that have seen information)	High	70%						n/a	
104			Satisfaction with bus services	High	49%						n/a	
	E15		Satisfaction with bus services (users)	High	62%						n/a	
111	E3		Satisfaction with Planning Service	High	76%						n/a	
	E1		Progress with local transport plan	n/a	Good						n/a	